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For Immediate Release

For the Fourth Year in a Row, Idaho Doctors' Hospital Receives National Award for Patient Satisfaction; Idaho Doctors' Hospital Receives the Prestigious Press Ganey Guardian of Excellence Award

BLACKFOOT, ID – November 14, 2014 – Idaho Doctors' Hospital—eastern Idaho's premier spine surgical hospital—announced today that it has been named a Guardian of Excellence Award winner by Press Ganey Associates, Inc. for the fourth year in a row. Idaho Doctors' Hospital was recognized at the Press Ganey National Client Conference in Orlando, Florida, on November 4, 2014.

Press Ganey works with more than 10,000 healthcare organizations nationwide and recognizes organizations based on achievement in seven categories. The Guardian of Excellence Award for patient satisfaction honors organizations that have demonstrated excellence in patient satisfaction for a minimum of three consecutive years, and is considered one of the most coveted awards in the healthcare industry.

“On behalf of Idaho Doctors' Hospital board of directors, physicians, nurses and staff, we accept this award,” said Dr. Clark Allen, M.D., chief of staff at Idaho Doctors' Hospital. “An award given based on our patients' perception of our work is especially welcome recognition. It says that we've been able to practice in such a way that our patients feel our compassion and care and know that we are focused on their comfort and wellness.”

The Guardian of Excellence Award is presented to facilities scoring in the 95th percentile, or above at the overall level, for three consecutive years. Being the fourth year to receive the Guardian of Excellence Award, this means that for over six years all patients scored Idaho Doctors' Hospital in the top 5 percent of facilities nationwide.

“Idaho Doctors' Hospital works to provide world-class medical care in an atmosphere of hospitality,” said Louis Kraml, CEO of Idaho Doctors' Hospital. “Our physicians and staff consistently achieve exceptional outcomes by offering patients the best treatments, excellent pain management, and the highest level of comfort and care. It is gratifying to receive this honor for the fourth year in a row.”

Idaho Doctors' Hospital has ranked in the top performing facilities in the nation for patient satisfaction for more than six years, and is the only organization in Idaho to receive this honor in 2014. For more information on Idaho Doctors' Hospital, please visit us at www.binghammemorial.org/idh



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About the Idaho Doctors' Hospital

The Idaho Doctors' Hospital is co-owned by Bingham Memorial Hospital and the regions premier spine surgeons. With extensive expertise in the areas of general spine surgery, complex cervical and lumbar spine surgery, instrumented spine surgery, trauma spinal reconstruction, minimally invasive spine surgery, inter-body and artificial disc replacement technology, the doctors at the Idaho Doctors' Hospital specialize in complex neurosurgery as well as minimally invasive procedures to ease patients' pain and get them back to their everyday lives.

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