

Congratulations to Our December 2018 Servant’s Heart Recipients



Stephen Maloff, MD, *Plastic & Cosmetic Surgery*

“Dr. Maloff and I have worked together for a long time and he has always gone above and beyond for his patients. He will come in during the weekend or give his cell phone out to any patient that may need extra care over a weekend. He is a kind soul and a great surgeon. He takes the time his patients need. He also is a great co-worker; he always is taking care of his team.” - *Amy Parslow, PSO Manager*

Nurse Caregivers

Sandra Devore, Licensed Practical Nurse

“Santee is a nurse that isn’t afraid to tell a patient what they need to hear. This quality makes patients like her so much. The medical field is one that can be tough; coming to the doctor’s office isn’t always what someone wants to do on their day off. Santee is one to greet her patients in a way that makes them a little happier to be here. She is always finding ways to help where she can and as much as she can for her patients. She also makes sure she returns patients messages as soon as possible. She is one hardworking nurse and she is always teaching me, bettering me, and making my job that much more enjoyable.” -*Halee Bodily, Front Office Receptionist*

“My husband has been dealing with a stubborn heart arrhythmia for a little over a year. Dr. B. Shields Stutts and Santee have been amazing. A few months ago when my husband got pneumonia in addition to his heart arrhythmia, Santee stayed for almost two hours after her shift to arrange for him to get oxygen before we left for a trip to Los Alamos the next morning. A few weeks ago, a new arrhythmia pattern presented when Dr. Stutts was in California at a conference. Santee (who really didn’t even have to be in the office that day) texted Dr. Stutts and facilitated the coordination of care between Dr. Stutts and the ER doctor. She really has gone way beyond

the expected standard and we appreciate her efforts more than she will ever know.” -*Carolyn Posegate, Registered Nurse*

Everyone’s a Caregiver

Wendy DeSpain, Prior Auth Specialist

Nominated by: Kathleen Talamantes, Licensed Practical Nurse

“I have had some difficult prior authorizations that I needed some help on. Wendy is always available when needed and very quick and happy to help. She has assisted numerous patients, nurses, and physicians with this important task. I am able to hear her as she offers assistance and a kind word to those around her. Our patients have been extremely grateful for her perseverance in getting their medications and procedures taken care of. Her positive attitude is great also.

