



## **Congratulations to Our July 2018 Servant’s Heart Recipients**

### **Physician Caregiver**

*Shane Anderson, DO, Hospitalist*

*Nominated by: Sarah Russell, Social Worker*

“Dr. Anderson always puts the patient first. He is honest and compassionate. He makes it a priority to ensure patients have access to the knowledge they need to make the best decisions for their loved ones.

“I recently worked with him while meeting with a family who was in the difficult position of making a potential end-of-life care decision. He spent the time needed to give all the information to the family and answer all their questions. He empowered them to consider their options and made it clear that he would support whatever decision they made. These are highly emotional meetings. A hallmark of good medical care is being able to have difficult conversations with compassion and respect.”

### **Nurse Caregiver**

*Ryan Crumley, Licensed Practical Nurse*

*Nominated by: Halee Bodily, Front Office Receptionist*

“Ryan is one of the nicest nurses anyone can ever work with! It is a joy to come in and work with him. He is always great about walking out into the waiting room with a smile on his face when greeting his patients. He will walk back with them, fast or slow. He helps them if they are in wheelchairs and will talk with them. You’ll see him carry things for them as well. His cheerful personality is one that is contagious; patients and coworkers appreciate it.

Dr. Capricchione had an elderly man and his son in for an appointment. Afterwards, they needed help getting the patient transferred from his wheelchair to his vehicle. Ryan said he would gladly run down and help them out. He will come in on days when Dr. C. is out of office to make sure he can get medication refills taken care of and that patient questions are answered and called.

“It’s hard to say that Ryan has ever had a bad day or lets it show to his patients. He works hard with and for patients to make sure they are taken care of when it comes to their healthcare needs. There is not a day at work that he isn’t willing to work his hardest and it shows with the praises from coworkers and patients. On multiple occurrences, I have had patients say they are thankful to him for getting things taken care of in a timely manner. He is great about getting medications called in as quickly as he can in between patients and clinic. Ryan is great to be around and is awesome in his field. We are glad to have him in our little family clinic and all of his patients appreciate all his hard work as well.”

**Everyone’s a Caregiver**

***Brenda Martinez, Clinical Informatics Specialist***

*Nominated by: Rob Weiss, IT Director*

“When travelling yesterday to do on-site instruction with Brenda, I drove separately and followed her. I got separated from her at a left turn, but less than two minutes later I caught up to her vehicle because I saw her pull over, get out of her car, and help a disabled patient get to the Gateway Transitional Care Center. This woman was in a motorized wheelchair and the curb was too steep for the chair to climb to get on the sidewalk. You’d have to be blind not to see the conviction and sincerity to help others that Brenda has for others. I am so glad she is on the Bingham Memorial team.”