

Congratulations to Our October 2018 Servant’s Heart Recipients



David M. Sisul, MD, Urologist

Nominated by: Ashlee Grimmett, Back Office Assistant

“I have witnessed many experiences for why Dr. Sisul deserves this award, but this one that sticks out in my mind more than any other.

“Dr. Sisul’s clinic is generally always busy, but on one particular day it was much busier than usual. His main nurse wasn’t there, so I was covering as his nurse. A patient from the Jackson, Wyoming, area called to see if we had any available appointments because he had a kidney stone and was in severe pain. The patient had called all the urologists in the area and nobody would help this patient on the same day. However, Dr. Sisul told him to come to the clinic and we would squeeze him in to see him that day.

“When the patient arrived, Dr. Sisul was very attentive and empathetic and told him that he could do a procedure the following day to help get rid of the stone. The patient was thrilled but was worried about his pain. Dr. Sisul went to his office to write a prescription and when he returned to meet with the patient, the patient was hobbling around the lobby area. Dr. Sisul could see the amount of pain the man was in, so he decided to cancel clinic for the rest of the day to take this patient into surgery right away. The patient was thrilled that Dr. Sisul was helping him and his family kept saying ‘Thank you! Thank you! Thank you!’

“It was amazing to see how Dr. Sisul was able to help this patient. Others did not look at this situation as priority, but to this man and his family, this was their No. 1 priority. It is amazing to see a doctor really see a patient at a very vulnerable time and want to relieve him of his pain. Dr. Sisul made a difference for that man when no other doctor in this community would. I am proud

to work with Dr. Sisul and I love how great he is to his patients. This experience will always stick out in my mind as one of the most amazing stories of caring for a patient.”

This is a normal occurrence for Dr. Sisul.

Nurse Caregivers

Melissa DeGiulio, *Certified Nurse Assistant*

Nominated by: Nathan Buck and Jessie Hadley

“Melissa really does a great job with mothers and babies (as well as the rest of her patients). Unfortunately, we had another mom who came into the hospital a month or so ago with a very small baby that she had delivered at home (also known as a fetal demise). She asked if we could bury her baby. The nurses tended to her medical needs, and Melissa took the time to do footprints from the little one, found a little outfit, dressed the baby, and took pictures. She then wrapped the baby in a blanket and took it, along with the photos and keepsake card with footprints, back to the mother.

“It is not an easy thing for most people to care for a deceased infant, but Melissa showed caring and compassion for the mother and handled the infant so gently and respectfully. What a great gift she was able to give to that mother. This is also not the first time she has done coming as caring as this when presented with similar situations.”

Everyone’s a Caregiver

Valerie DeFilippis, *Graphic Designer*

“While we were putting a trophy back in the trophy case of the main lobby of the hospital, Valerie heard a young girl crying in the Lab. We ran into the girl’s grandma in the hallway, in which she shared with us that the girl had to have a lot of blood samples in the last few days. Of course she was scared of getting her blood drawn over and over again. Valerie went to the gift shop and bought this girl a stuffed animal, and then we went to the lab and gave this girl this new stuffed animal. Valerie is always going out of her way to help others and show compassion to others, and this is just one example of that.” –*Cayston Pickens, Marketing Specialist*

“I have had the pleasure of working with a handful of people in my life who truly exemplify what it means to have a “servant’s heart.” In the nearly two years that I have worked with Valerie, she has continued to show me what it means to have a servant’s heart. She has a demanding and time sensitive position in the hospital, yet never complains about her workload. I have seen her repeatedly drop what she is doing to accommodate the needs of someone (myself included) and then resume her normal work after hours at home and on the weekends. All this, with a willing smile and a serving mind.

“This recommendation comes because of one particular incident where, to seize a great PR and Marketing opportunity, I was able to sign Clifford & Clark Family Medicine up for the

Chubbuck parade. Due to it being a very close timeline, I had a short window to get shirts, banners, and parade swag items ordered.

“I knew that there was only one person in the organization who could make my request happen in such a short time frame. Valerie worked at night and on the weekends and designed, ordered, and delivered everything that I needed for the parade in just a few days’ time. This was not only a huge win for the clinic, but for the whole organization. This was a huge undertaking at the cost of her own normal work responsibilities. She is an unsung hero and inspires me daily to serve and love my fellow co-workers.” –*Neil Johnson, Office Manager*