

Congratulations to Our August 2017 Servant’s Heart Recipients



Physician Caregiver: *Karla Adams, FNP-C*
Family Medicine Specialist

Karla has been nominated 3 times by: Debbie Chapman, RN; Angela Lish, Front Office Assistant; and, Chantelle George, RN.

“Karla shows a great deal of compassion and kindness to all of her patients and staff. She always puts patients first. Patients always say how wonderful she is and how she really listens and spends so much time with them. Karla deeply cares about her patients, not just as a patient but as a person. Patients often say that a visit with Karla is the most thorough appointment they have ever had and they really appreciate it. She never complains and she is always smiling—even in the most difficult times.”



Nurse Caregiver: *Brandon Shortman, Registered Nurse*
Nominated by: Nathan Buck, Acute Care & OB Director

“Brandon has been recognized by patients possibly more than any nurse at BMH. He is identified more often by discharged patients as an outstanding and compassionate nurse from the night shift. His patients frequently say how well he listens, comforts, and provides great nursing care. I have had several patients tell me that without his care (emotionally) they couldn’t have gotten through their hospital experience.

One patient said she needed her meds delivered to her on the hour through the night. She didn’t have to watch the clock, which gave her peace of mind.

Another patient reported at the beginning of Brandon’s shift, he came in and explained how he planned on caring for her and asked her for her preferences. She described him as attentive and responsive, but not overboard.”



Everyone’s a Caregiver: Daniela Escobar, Front Office Assistant
Nominated by Carolyn Hansen, Chief Nursing Officer

“Daniela embodies the Healing Hospital concept. Daniela is a friend to all. Everyone who calls or comes to the clinic is greeted with Daniela’s beautiful smile and loving heart. She remembers names, situations, and always engages patients/families in conversation. Her compassion helps to lay a secure and healing foundation for the medical care that will be provided. Patients/families know that she truly cares about them, and their current situation. Daniela delivers high-quality service to everyone, every time. She is very deserving of this award.”