

Congratulations to Our September 2017 Servant’s Heart Recipients



Physician Caregiver: Brian Carrigan, MD
Family Medicine Specialist

Nominated by: Morgan Hunter, Front Office Assistant

“Dr. Carrigan always goes above and beyond to make sure that his patients and staff are taken care of. He will fit people in even if it means that he has to stay late or change his personal plans. In addition, he also makes sure that he listens to his patients’ needs and assesses them right away. Thank you for being such a great doctor, Dr. Carrigan!”

Nurse Caregiver: Samantha Matamoros, RN
Nominated by: Helena Callister, RN

(Sam has been nominated two times for this award.)

“Sam always goes above and beyond to help her patients and coworkers. She is attentive to the educational needs of each patient and makes sure she provides an exceptional level of care. Since Sam has worked in other departments, she always helps when we are taking care of patients from other departments, making sure all medical records, assessments, and orders are correct. She always triages patients properly when they walk through the door, and is good about prioritizing and ensuring the needs of each patient are addressed. She has been a wonderful asset to our department; we are so lucky to have Sam on Bingham’s Ob-Gyn team!”

Everyone's a Caregiver: Candace Raschke, Patient Financial Counselor

Nominated by Katie Hazelbush, Director of Patient Financial Services

To nominate Candace, Katie submitted the following letter from a patient: “Candace always goes above and beyond the call of duty with true passion to help me and my family. I came to her with questions and some confusion about our insurance and my daughter’s needs. At every step of the way she has made me feel like I was in great hands and that my questions and concerns were important. When I mentioned that I thought I was still being billed for a recent mammogram, she offered to come pick up the statements from my office and review them for me!

After going to another local hospital for my mammograms for the past several years, I made the decision to try your hospital this year. I am very glad that I did. Candace has made me feel so good about my decision. I have been telling all my friends and associates (and my mammo was done right the first time!).

As a patient, and the mother of a grown child with some significant medical issues, Candace is worth her weight in gold. Your hospital and our community is very lucky to have her!”