

MAY



Tammy Fouse, DO
Physician Caregiver

JoAnna Fitzgerald, CNA
Nurse Caregiver

Penny Marriott
Everyone's a Caregiver

SERVANT'S HEART RECIPIENTS

Physician Caregiver

Tammy Fouse, DO, Bariatric & General Surgeon

Nominated by: Genia Cole and Robyn Shoemaker

“Dr. Fouse is a very generous and kind to both her patients and staff. She is compassionate, thorough, open, honest, and emotionally connected. She knows how hard her staff works and realizes being a success is a team effort. She goes to great lengths to make her team feel appreciated.

“Last December she sacrificed three of her vacation days so patients could have their surgery before the end of the year, saving them money. She is always willing to stay late or after surgery to visit with patients.” —*Genia Cole, Front Office Float*

“Late one evening, a female patient, who was almost in tears, was looking for a female dermatologist to assess a delicate situation. Our female skin care specialist had already left for the day, but Dr. Fouse, who was ready to leave, agreed to see this patient. She saw her the following day as well. This patient was so grateful. Dr. Fouse made her feel so much better about her circumstances.” —*Robyn Shoemaker, Licensed Practical Nurse*

Nurse Caregiver***JoAnna Fitzgerald, Certified Nursing Assistant****Nominated by: Brandy Pugmire*

“An out-of-town patient had surgery and was being discharged on a Saturday afternoon. This was stressful for the patient because she only had \$20.00 with her and her ride from Utah wouldn't be arriving for a couple of hours. In addition, it was going to be a problem finding a pharmacy open in her hometown as late as she would be returning home. JoAnna took the prescriptions from the patient's chart and purchased them with her own money from our pharmacy.

“JoAnna never asked to be recognized or to have the patient know that she was the one that took care of the medications. I was so touched by her take-charge compassion; I had tears in my eyes. It was important for me to share what a kind heart JoAnna has and how she truly went above and beyond for a patient's care.” —*Brandy Pugmire, Registered Nurse*

Everyone's a Caregiver***Penny Marriott, Radiology Receptionist****Nominated by: Jennifer Langley, Sandra Devore, and Halee Bodily*

“Penny is always so friendly and helpful not only to coworkers, but our patients. For example, I called radiology to set up the appointment for the patient. A few moments later, I received a call from her stating that the appointment would need to be rescheduled because of other things that needed to happen. Penny notified the patient herself.

“It may seem insignificant, but it meant the world to me. She gave me more time to devote to another patient in my office.” —*Jennifer Langley, Back Office Assistant*

“Penny is extremely friendly, pleasant, and accommodating, and she can almost ‘part the red sea’ to get any patient in for a procedure, even at the last minute. And, she's always going the extra mile to schedule important tests that help doctors determine a diagnosis. Penny also has the foresight to make sure all of the right tests are being scheduled and double checks to make sure nothing has been missed that would inconvenience a patient, which helps them from having to travel long distances for multiple tests.” —*Sandra Devore, LPN, and Halee Bodily, Receptionist*

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